



Questions for Our Competition

	BP	Others
1. Are you a member of the National Association of the Remodeling Industry (NARI) & subscribe to the organization's Code of Ethics?	✓	
2. Have you been awarded or recognized for your projects, quality of design & product?	✓	
3. Are your employees trained & experienced in customer service and construction?	✓	
4. Will you provide you with a complete list of all past clients including current clients?	✓	
5. Do you have a General Contractor's license in this city as well as Liability Insurance & Worker's Compensation insurance?	✓	
6. Do you provide formal design services, including 10 hours with a certified Interior Designer, to design your new space to both meet your needs and your budget?	✓	
7. Does your office have modern technology including computers, email, digital cameras, PDA's & CAD programs, etc. to maximize communication and efficiency?	✓	
8. Do you do 3D digital walkthrough before construction so we can visualize the space?	✓	
9. Do you spell out what <i>IS</i> included and <i>NOT</i> included in the contract, including: <ul style="list-style-type: none">• All finishes (i.e. fixtures, appliances, hardware, flooring, etc.)• Full-view pricing• Payment schedule• Start & completion dates	✓	
10. Do you conduct formal walkthroughs at critical stages of the project to ensure all my questions are answered and there is a clear plan for what comes next?	✓	
11. Do you use preferred subcontractors & suppliers with whom you have fixed pricing, a formal partnership agreement, and above satisfactory history?	✓	
12. Does your company require all Change Orders be in writing and approved by us prior to completing the work to eliminate misunderstandings and unexpected cost overruns?	✓	
13. Will you establish a secure process for letting in subcontractors, including putting a lock at the basement stairs door and chaining the egress window with a combo lock?	✓	
14. Will your crews keep the job site clean as an integral part of the workday, including: <ul style="list-style-type: none">• Erecting dust partitions• Hauling off trash• Sweeping up	✓	
15. Will there be a company representative on my job daily to check on subcontractors? Will I have all of their contact information before the job starts?	✓	
16. Do you offer a 2-Year Warranty & 5-Year Limited Warranty on work & products?	✓	
17. Is a written schedule created so all suppliers & subs can be scheduled early, making it possible for the work to be completed on time?	✓	